

“Developing and Deploying Global Support & Governance Organization”

Client: Major Global Energy Company

Client Challenge	<ul style="list-style-type: none"> Organizational capability gaps in many locations Reluctance to move from shared drives and other media to new information management (IM) solution Acceptance that IM solution is a business solution, tailored to fit the needs of the asset teams, requiring business focused support organization, and very little technical support
Boxley Group Action	<ul style="list-style-type: none"> Develop Support & Governance team and processes Train and deploy regional advisors Develop and implement compliance process
Results	<ul style="list-style-type: none"> Deployment of Global IM solution for the entire Reservoir Management community Implementation of global Support & Governance model Clear communication path for support for the SBUs Strong local ownership of the IM solution High levels of compliance and adoption of IM solution
Boxley Group Competencies	<ul style="list-style-type: none"> Organizational Change Management Information Technology Project and Program Management

