

“OCM for Information Management Solution Deployment”

Client: Major Global Energy Company

Client Challenge	<ul style="list-style-type: none"> • A leading Energy company was configuring and deploying a SharePoint based Information Management system and the associated new business processes to all Strategic Business Units worldwide • The OCM objective was to support the design, testing, and deployment of the global solution and ensure full adoption in all locations. • Disparate locations around the world • Alignment of the technology, leadership, organizational capabilities, and new ways of working • Very aggressive global deployment schedule • Well entrenched legacy systems and processes
Boxley Group Action	<ul style="list-style-type: none"> • Deep engagement with stakeholders to ensure the solution is aligned with business processes, business needs, and corporate strategy. • Provide standard OCM activities during deployment and then provided “Hyper Care” to drive OCM and accelerate adoption until business value is fully realized. • Identified and leveraged internal team experience to drive continuous improvement. • Identified adoption measurement criteria and targets from the project’s objectives, applied a monetary value to the level of adoption, and measured over time to ensure full adoption within each Business Unit. • Assembled and deployed a coordinated team across each geographic deployment areas to minimize travel time and expenses, yet maximize project knowledge, and maintain business continuity. • Provided foundational Organizational Capability level, assessed individual OC, identified gaps and action items, and monitored OC over time to ensure individuals obtained the knowledge needed to be successful.
Results	<ul style="list-style-type: none"> • Improved ability to manage data, deliver information, collaboration, decision quality, and provide key business insights that create a competitive advantage • An estimated savings of over \$142 million dollars for the business
Boxley Group Competencies	<ul style="list-style-type: none"> • Organizational Change Management • Information Management • Organizational Design and Capability • Process Optimization