

“Process, Strategy and System Deployment for Complex Litigation Support”



Client: Large Global E&P Company

Client Challenge	<ul style="list-style-type: none"> • Required controlled process, method, and governance to track and respond to external multi-jurisdictional queries for complex legal and technical engineering information. • Required consistent, timely, and accurate process and technology to respond to request while accurately tracking requests. • Required ability to route requests to best internal engineering technical authorities based on topic and trace and track responses back to requestors. • Required way to segregate and control multiple levels of sensitive information to support confidential mandates, while accurately reporting to agencies.
Boxley Group Action	<ul style="list-style-type: none"> • Defined a strategy and road map to help frame and rank needs and gaps to develop and deliver highest impact items quickly. • Created simplified (system enabled) business process to deliver objectives. • Supported sponsor to influence management to champion the effort across multiple business functions. • Developed and delivered customized solution from the business perspective despite IT resistance and numerous bureaucratic obstacles. This became a critical legal system of record during litigation proceedings.
Results	<ul style="list-style-type: none"> • We were the only consulting firm to successfully deliver the capability they needed when they needed it (previous attempts by IBM, Infosys, and Deloitte). • Became a trusted advisor to both the engineering and legal management teams. • Engaged on several other efforts base on our ability to engage and deliver at a valuable price point.
Boxley Group Competencies	<ul style="list-style-type: none"> • Organizational Change Management • Organizational Design and Capability • Strategy Development and Implementation • Information Management • Information Technology